



## Table of Contents

| Letter from Our CEO   | 3  |
|-----------------------|----|
| Board of Directors    | 4  |
| New Employees         | 5  |
| Community Commitment  | 6  |
| Employee Involvement  | 7  |
| Financial Education   | 8  |
| Products and Services | 9  |
| Assets and Earnings   | 10 |
| Loans & Deposits      | 11 |
| Capital & Employees   | 12 |

## Letter from our CEO

#### To our Shareholders, Customers & Friends

2020 presented many challenges to contend with; particularly, Peoples State Bank observed closely the ripple effect of our nation's economic response to Covid-19 – primarily, in the focus of interest rates, economic stimulus, and the Paycheck Protection Program (PPP).

Financially, we weathered these tests well and remain in a strong, defensive posture even though our Total Assets grew almost \$100 million during the year. This unprecedented growth would typically indicate an acquisition or robust lending environment; however, asset growth in 2020 can be directly attributed to government stimulus programs in response to the Covid-19 pandemic. Our staff and infrastructure were tested to accommodate Economic Impact Payments (EIP) for our customers. Additionally, amid uncertainty, we were aggressive in providing PPP (Payroll Protection Plan) loans for local businesses – generating over \$32 million in the first round of the program. This past year also brought a dramatic decrease in interest rates – which created waves of refinancing in all loan categories. We are hopeful these conditions will contribute to real benefits for our local communities in this coming year.

The past year also presented non-financial challenges and changes. In April, after many months of planning, we undertook a major conversion to a new core software system. Unfortunately, our conversion date coincided with the first "Safer at Home" orders and distribution of EIP benefits which intensified an already burdensome task and temporarily disrupted the banking routines of our customers. With all that behind us now, we are confident this new core platform will greatly enhance our ability to better serve our customers well into the future.

At year-end, Mark Forsythe retired after over 38 years of service to Peoples State Bank – the last 13 of which as President and CEO. Mark oversaw a period of tremendous growth and prosperity at our Bank; although, he'll be remembered primarily for his genuine concern for the well-being (financial and otherwise) of his customers and colleagues. Even though Mark will remain active on the Board of Directors, we will miss his daily presence in the Bank.

Also, in December, Frank Weeks was honored with *Director Emeritus* status. Frank joined our Board of Directors in 2003 and his business acumen and guidance have been tremendous aids to our success in those intervening years. Frank's insight and innovative way of thinking helped develop strategies and efficiencies that we continue to utilize and his continued service as advisor and consultant to the Board will be invaluable.

Though we enter 2021 with uncertain economic conditions, we are confident that our strong financial position and our commitment to this market area make us uniquely able to capitalize on opportunities that will support our customers during the coming year – and for many years ahead.

Brennen Clark, President

## Board of Directors



Thomas F. Farrell, Chairman, Retired President, Peoples State Bank
 Franklin A. Weeks, Director Emeritus, Design Homes, Inc.
 Darby D. Suckow, Co-Owner, United-Suckow Dairy Supply, Inc.
 H. Brooke Grinde, Livestock Nutritionist, Vita Plus Corporation
 Garith W. Steiner, CEO, Crossing Rivers Health
 James Hutchison, Prairie Industries, Inc., Nu-Pak, Inc
 Mark W. Forsythe, Retired President, Peoples State Bank

#### Joining our board in 2020:

Brennen Clark, President and CEO, Peoples State Bank



Joining Our Team
Liza Conner Logan Coulter Han







## Community Commitment

Peoples State Bank's slogan is "Community Minded... Just Like You." Similar to years past, in 2020, Peoples State Bank stayed true to that slogan by donating, sponsoring and supporting community fundraisers, events and businesses. To protect our community against COVID-19, many of the events we normally volunteer at were cancelled. But, at Peoples State Bank we still found ways to safely encourage and support our community.

Community Sponsorships and Donations

\$223,650

Small Business PPP Loan Amount (first round)

\$31,640,000



## Employee Involvement

In 2020 through "Jeans Day Fridays", Peoples State Bank employees raised funds for different causes such as Breast Cancer Awareness, American Heart Association, Strong and Abel, and to help our communities with storm relief efforts. Our employees also serve many community organizations, boards, and events including:

|                     | , <u> </u>   |                      | _   |
|---------------------|--|----------------------|---|
| Amy Tway            | Guttenberg Chamber of Commerce //<br>Clayton Ridge Dollars for Scholars  | Lisa Finch           | Clayton County Womenade   |
| ,                   | Committee  | Mary la              |   |
| Audra<br>Hallberg   | Mar-Mac Dollars For Scholars Committee   | Mary Jo<br>Johnsrude | Crawford County Dairy Promoters   |
| Bernadine<br>Mezera | Boscobel Chamber of Commerce Board   | Sheri Bowar          | Driftless Development Inc. Committee -<br>Housing Study // Redevelopment Authority<br>of Prairie du Chien // Revolving Loan |
| Cindy               | Allamakee Scholarship Foundation (formerly Dollars for Scholars) //  |                      | Committee for Prairie du Chien // Prairie du Chien Chamber of Commerce  |
| Heffern             |  |                      | Utilities board for McGregor, Iowa  |
| Cody<br>Kirschbaum  | Financial Education for ag students //<br>Fennimore Ag Promotional Committee   | Tom<br>Vondrum       | Cassville Economic Development Committee // Mississippi River Parkway Commission // Grant Regional Health                   |
| Darcy Cline         | Clayton County Womenade  | Torre                | Center  |
| Diane Bowe          | Potosi Revolving Loan Fund // Potosi-<br>Tennyson Chamber // Connect Community<br>WEDC   | Tom<br>Augustyn      | Guttenberg Economic & Industrial Development Corporation  |
|                     |  | Jan Waller           | Boscobel InHealth Community Wellness  |
| Garith<br>Steiner   | Bethel Home Foundation Investment Committee  |                      | Clinic // Prairie du Chien Housing<br>Committee   |
| Kari<br>Kronberg    | Futures of Prairie du Chien // Eastman<br>Clerk/Treasurer  | Michael<br>Higgins   | Crawford Community Fund // Crossing<br>Rivers Health // Crawford County Crime<br>Stoppers // Prairie du Chien School Board, |
| Kay Buck            | Chasettes (formerly Chaseburg Lioness<br>Club) // Viroqua chamber Main Street-<br>Economic Restructuring Committee //<br>Vernon Economic Development Association | Rick Benson          | Finance Committee Lancaster Library, Financing Your Business program // Grant Regional Health Care Foundation               |
| Ray Duck            | // Western Technical College Community Advisory Committee-Western Community  | Amanda<br>Abing      | Fennimore Chamber of Commerce   |
|                     | Panel // Vernon Women's Alliance   |                      | Lancaster Area Chamber of Commerce // Fennimore Area Chamber of Commerce //   |
| Mara Hird           | Wauzeka Steuben School Board // Discovery on Dousman Childcare Board // Personal Finance @Wauzeka Steuben School // Wauzeka Economic Development                 | Daniel Glass         | Schreiner Memorial Library Board of Trustees // Lancaster Community Fund Advisory Board                                     |
|                     | Committee  | Kristin Burke        | Howard County Community Foundation  |
|                     |  |                      |   |

### Financial Education

Understanding your finances is important at any age. That's why we are in our communities sharing financial concepts through several different avenues, focusing on teenagers and young adults. While in-classroom opportunities couldn't happen this year, we still helped in our schools by providing 3<sup>rd</sup> grade dictionaries in some classrooms, doing remote videos, and providing the EverFi program to local schools at no cost.



#### Products & Services



## We got an UPGRADE!



April 18-20, 2020

To better assist our customers and after months of planning, we upgraded core processors. Behind the scenes, this meant everything from how we process a deposit to creating statements, and so much more needed to be re-learned by our staff. In the long run, these changes will help us serve you better. For our customers, this meant a new online banking program and mobile app!

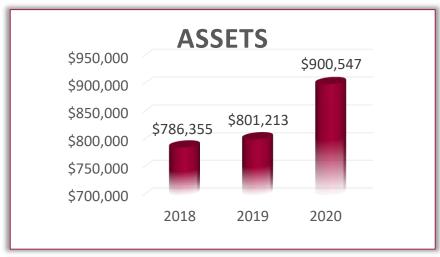


## Assets & Earnings

Financially, we weathered the tests 2020 sent our way well and remain in a strong, defensive posture even though our Total Assets grew almost \$100 million during the year. This unprecedented growth would typically indicate an acquisition or robust lending environment; however, asset growth in 2020 can be directly attributed to government stimulus programs in response to the Covid-19 pandemic.

Net profit for the year ended at approximately

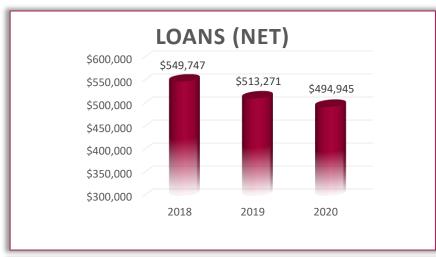
#### \$8.7 million.





## Loans & Deposits

Our staff and infrastructure were tested to accommodate Economic Impact Payments (EIP) for our customers. Additionally, amid uncertainty, we were aggressive in providing PPP (Payroll Protection Plan) loans for local businesses – generating over \$32 million in the first round of the program. This past year also brought a dramatic decrease in interest rates – which created waves of refinancing in all loan categories. We are hopeful these conditions will contribute to real benefits for our local communities in this coming year.





## Capital & Employees

We thank our employees for their excellent service to our customers.





"I just want you to know what a GREAT staff you have. I applied for a PPP loan today and I was assisted by Kay Buck from your Viroqua office. She is a wonderful person who made the entire process quick and easy. Such a JOY to work with her. Thank you," -Donnie

"Mara and Kathy at Wauzeka go above for personal service" - Margaret

"Lori at the Patch Grove office is amazing!! We have banked with Lori since joining PSB over 25 years ago and she has always went above and beyond for us and all of her customers. She has guided us through opening our IRAs, changing our personal accounts to business accounts and many other challenges that we threw at her...she never skipped a beat! Lori was also very helpful when we opened accounts for our kids and continues to help them with their financial needs. We have recently started doing more banking via the internet but I will continue to do my personal banking with Lori." -Anonymous



This concludes Peoples State Bank's

# 2020 ANNUAL REPORT

Bagley • Bloomington Boscobel • Dickeyville

Eastman • Fennimore • Glen
Haven • Guttenberg • Harpers
Ferry • Lancaster • Mt Hope
Patch Grove • Potosi • Prairie
du Chien (Downtown & Riverside
Square) • Seneca Soldiers Grove
• Viroqua (Downtown & Vernon)

Viroqua (Downtown & Vernon Square) • Wauzeka



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